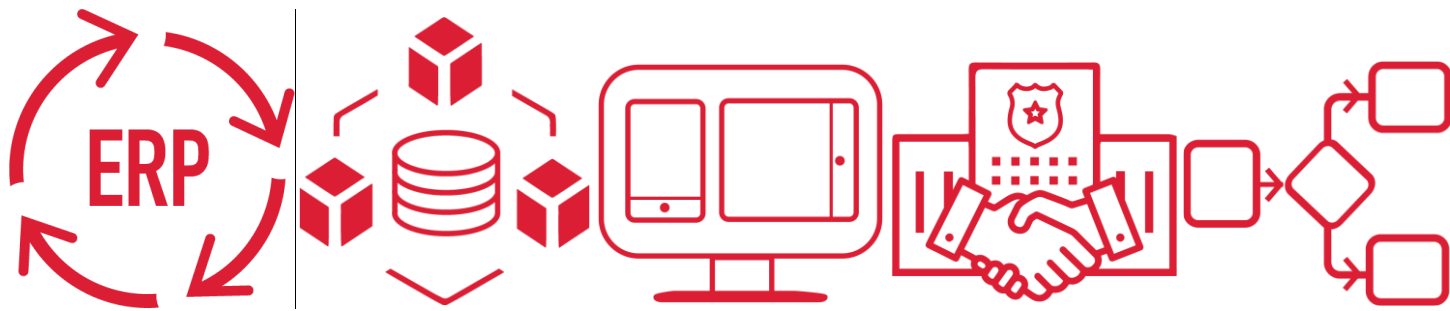




شركة تحالف الإمارات للحلول التقنية ذ.م.م.
TAHALUF AL EMARAT TECHNICAL SOLUTIONS L.L.C.

Integrated Management System Policy Statement



Tahaluf Al Emarat Technical Solutions LLC (Tahaluf) offers a set of technical solutions specialized in security, safety, software development and implements technical solutions based on big data and AI in UAE.

TAHALUF is committed towards its customer satisfaction, business continuity, securing the Confidentiality, Integrity and Availability of information for the day-to-day Business and Technical operations as fundamental for the successful business operation of TAHALUF.

TAHALUF has adopted an Integrated Management System (IMS) comprising of the Information Security, Business Continuity and Quality of Services through its Policies, Procedures and Processes to effectively protect TAHALUF and its customers from information security threats, business continuity disruptions and quality of services, whether internal or external, deliberate or accidental. IMS in TAHALUF is aligned to the requirements of ISO/IEC 27001:2013, ISO 22301:2019 and ISO 9001:2015.

The management of TAHALUF is committed to ensure that:

- Regulatory, legislative and other relevant interested parties' requirements are met.
- The confidentiality of information is protected and prevent disclosure of valuable or sensitive information from threats that could potentially disrupt business continuity.

- The integrity of information is maintained to ensure its accuracy and completeness.
- The availability of information is maintained to meet business needs and client's requirements.
- Business continuity plans are developed, maintained and tested in accordance with the Business strategy.
- Information security awareness is provided to all employees.
- Incident management process is established and implemented to ensure that all breaches of information security, actual or suspected are reported and investigated.
- Risks are mitigated to an acceptable level through a risk management framework.
- The Information Security, Quality and Business continuity management systems are continually improved.
- Appropriate resources are allocated in order to establish, implement, operate and review an effective Management Systems
- All relevant and related stakeholders are responsible for implementation of respective policies and procedures within their area of operation, and oversee adherence by their team members.
- Satisfy all requirements related to stake holders of the Quality of the Services provided.
- Providing the framework for setting of Objectives and planning to achieve Integrated Management system objectives.

TAHALUF management acknowledges the need of continual improvement and has introduced various methods to ensure that effectiveness and continual improvement of the processes are achieved.

TAHALUF shall follow a formal disciplinary process as per the Code of Ethics Policy for employees who have allegedly violated the IMS policies and procedures.

TAHALUF shall ensure that the review of its IMS Policy is performed at least on an annual basis or when significant changes occur to ensure suitability, adequacy, and effectiveness of the IMS framework.